



# THE OHIO STATE UNIVERSITY

## HEALTH PLAN

### OSU Health Plan Claim Form Completion Instructions for Lactation Services and Hospital Grade Breast Pumps

These instructions outline information **required** for reimbursement, and so the following boxes **must** contain your information; you may complete other boxes not noted if you have the information. Contact Luminare Health at 1-866-442-8257 with questions or for assistance in form completion.

- Proof of payment is required for services to be eligible for reimbursement.
- Keep a copy of the completed claim form, itemized statement(s), and receipt(s) for your records.
- Not all supplies purchased are eligible for reimbursement; refer to OSU Health Plan Lactation Counseling policy at: <https://osuhealthplan.com/forms-and-downloads> for eligible items.

Box 1a: Enter Health Plan Member Identification Number

Box 2: Print patient name (Last name, First name, Middle initial)

Box 3: Enter patient date of birth (Month, Date, Year)

Box 3: Choose patient sex (M=male, F=female)

Box 4: Print Health Plan Member (OSU/OSUWMC Employee Name) (Last name, First name, Middle initial)

Box 21: On lines A – L; enter diagnosis code(s) listed on your receipt provided by the rendering provider/physician, enter one (1) code per line.

- If no service code listed or you do not have code on your receipt, enter 092.70 as your code.

Box 24A. Starting with row 1, enter date of provider/physician service (if multiple dates apply, list individually, with the respective service on rows 2 – 6).

Box 24B. Enter the following number to describe the place you received services:

- 11 - if services were received in the provider/physician office
- 12 - if services were provided in your home (lactation home visit/breast pump)

Box 24D. Enter the service code describing the services received (identified by the provider/physician usually listed on your receipt or itemized statement).

- Lactation visits: enter the service code listed on your receipt/itemized statement; enter S9443 if no code listed on your provider's referral or receipt.
- Breast Pumps: enter the service code listed on your receipt/itemized statement; enter e0604 if no code listed or you purchased your hospital grade breast via other means.

Box 24F. Enter the amount you were charged for the service.

Box 25. Enter 00-0004807 and check **FIN** box.

Box 32. Enter Pay to EE (\*this means the employee will receive the reimbursement).

Box 33. Print your name and complete mailing address. If you recently moved and **HAVE NOT** updated your mailing address with Human Resources, enter: Luminare Health, 35601 Mound Road, Sterling Heights, MI 48310.

Box 28. Enter the total of charge amount(s) listed.

Submit completed claim form, itemized statement(s), and receipt(s) via mail to:

Luminare Health

ATTN: OSU Health Plan Member Claims

PO Box 2310

MT Clemens, MI 48046

Completed claim form, itemized statement(s), and receipt(s) can also be submitted electronically via email to:

[OSUMemberSubmissions@luminarehealth.com](mailto:OSUMemberSubmissions@luminarehealth.com)



Luminare Health  
PO Box 4386  
Clinton, IA 52733

**HEALTH INSURANCE CLAIM FORM**

myLuminareHealth.com

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

PICA <input type="checkbox"/>		PICA <input type="checkbox"/>	
1. MEDICARE <input type="checkbox"/> (Medicare#)            MEDICAID <input type="checkbox"/> (Medicaid#)            TRICARE <input type="checkbox"/> (ID#/DoD#)            CHAMPVA <input type="checkbox"/> (Member ID#)            GROUP HEALTH PLAN <input type="checkbox"/> (ID#)            FECA BLK LUNG <input type="checkbox"/> (ID#)            OTHER <input type="checkbox"/> (ID#)		1a. INSURED'S I.D. NUMBER (For Program in Item 1)	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)		3. PATIENT'S BIRTH DATE MM   DD   YY    SEX M <input type="checkbox"/> F <input type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street)		6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	
CITY    STATE		7. INSURED'S ADDRESS (No., Street)	
ZIP CODE    TELEPHONE (Include Area Code) ( )		CITY    STATE	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		8. RESERVED FOR NUCC USE	
a. OTHER INSURED'S POLICY OR GROUP NUMBER		10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO    PLACE (State) _____ c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO	
b. RESERVED FOR NUCC USE		11. INSURED'S POLICY GROUP OR FECA NUMBER	
c. RESERVED FOR NUCC USE		a. INSURED'S DATE OF BIRTH MM   DD   YY    SEX M <input type="checkbox"/> F <input type="checkbox"/>	
d. INSURANCE PLAN NAME OR PROGRAM NAME		b. OTHER CLAIM ID (Designated by NUCC)	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED _____ DATE _____		c. INSURANCE PLAN NAME OR PROGRAM NAME	
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM   DD   YY    QUAL _____		d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO <i>if yes, complete items 9, 9a, and 9d.</i>	
15. OTHER DATE MM   DD   YY    QUAL _____		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM   DD   YY    TO MM   DD   YY	
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM   DD   YY    TO MM   DD   YY	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) A. _____ B. _____ C. _____ D. _____ E. _____ F. _____ G. _____ H. _____ I. _____ J. _____ K. _____ L. _____		20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO    \$ CHARGES _____	
24. A. DATE(S) OF SERVICE From MM   DD   YY To MM   DD   YY    B. PLACE OF SERVICE    C. EMG    D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) OPT/HPCS    MODIFIER    E. DIAGNOSIS POINTER		22. RESUBMISSION CODE    ORIGINAL REF. NO. _____	
25. FEDERAL TAX I.D. NUMBER    SSN EIN		23. PRIOR AUTHORIZATION NUMBER	
26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT? (For govt claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO	
28. TOTAL CHARGE \$ _____		29. AMOUNT PAID \$ _____	
30. Rsvd. for NUCC Use		31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNED _____ DATE _____	
32. SERVICE FACILITY LOCATION INFORMATION a. NPI    b. _____		33. BILLING PROVIDER INFO & PH # ( ) a. NPI    b. _____	

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

