

# Options for Ordering Your Breast Pump (order during your third trimester)

## Option 1: Mommy Xpress

Mommy Xpress offers both complimentary pumps at no cost to the member and pump upgrades (such as the Spectra S1 and the Elvie) at a shared cost to the member.

To order via phone, call 844-641-2255 and follow prompts for breast pumps.

To order online, access the Mommy Xpress breast pump order form located at [www.mommyxpress.com](http://www.mommyxpress.com)

Follow these steps:

- **Submit:** You provide your insurance information. Identify yourself as living in Ohio with insurance through the OSU Health Plan (Luminare Health).
- **Confirm:** Mommy Xpress will contact your physician's office to obtain a prescription and verify benefits.
- **Select:** Mommy Xpress will call you to review breast pump options and ship the pump to your home.

Questions or concerns? Contact Mommy Xpress at **844-641-2255**.

## Option 2: Byram HealthCare

Byram HealthCare offers both complimentary pumps at no cost to the member and pump upgrades (such as the Spectra S1, Elvie, Willow, and Zomee Fit) at a shared cost to the member. (upgrade cost available on website).

To order online, access the Byram breast pump order form located at [breastpumps.byramhealthcare.com](http://breastpumps.byramhealthcare.com)

To order via phone, call 877-773-1972.

Follow these steps:

- **SELECT** your insurance provider. The specific breast pump available to you depends upon your insurance coverage. (OSU-The Ohio State University Health Plan)
- **ORDER** your preferred breast pump
- **ENTER** your contact and insurance information. Once your insurance is processed, your breast pump order will be on its way! Expect to receive delivery within 4-7 business days.

Questions or concerns? Contact Byram HealthCare at **877-773-1972**.

## Option 3: Edgepark

Edgepark offers a variety of complimentary pumps at no cost to the member, however, pump upgrades (such as Spectra S1, Elvie, and Zomee Fit) are not covered through Edgepark.

To order via phone, call 855-504-2099 and follow prompts for breast pumps.

To order online, access the Edgepark breast pump order form located at [www.edgeparkbreastpumps.com/order](http://www.edgeparkbreastpumps.com/order)

Follow these steps:

- Select your preferred breast pump and create an account. (Click here to see [how it works](#)).
- Enter your account information, shipping address, health insurance, health condition, and physician's information.
- Edgepark will then contact the physician's office to obtain a prescription and process the order, verify benefits and ship the breast pump to the patient's home via UPS.
- You will receive a confirmation email regarding the order or if additional information is required.

Questions or concerns? Contact the Edgepark Case Management Support team at **844-564-1007**.

If you are having issues with your breast pump order after reaching out to Mommy Xpress, Byram Healthcare, or Edgepark customer service, and have not received your pump within 14 business days, email the OSU Health Plan Buckeye Baby Team at [OSUHPBuckeyeBaby@osumc.edu](mailto:OSUHPBuckeyeBaby@osumc.edu)

