

Options for Ordering Your Breast Pump

Order during your third trimester.

Option 1: Mommy Xpress

Mommy Xpress offers complimentary breast pumps at no cost to the member, as well as upgraded pump options for a shared cost. For details on available upgrade options and to order online, visit www.mommyxpress.com and follow these steps:

1. Provide your insurance information. Identify yourself as living in Ohio with insurance through OSU Health Plan (Luminare Health).
2. Mommy Xpress will contact your physician's office to obtain a prescription and verify benefits.
3. Mommy Xpress will call you to review breast pump options and ship your pump to your home.

To order via phone or if you have any questions or concerns, call **844-641-2255** and speak with a Mommy Xpress representative.

Option 2: Byram HealthCare

Byram HealthCare offers complimentary breast pumps at no cost to the member, as well as upgraded pump options for a shared cost. For details on available upgrade options and pricing, or to order online, visit www.byrambaby.com and follow these steps:

1. Select your insurance provider. The specific breast pump available to you depends upon your insurance coverage. (OSU-The Ohio State University Health Plan).
2. Order your preferred breast pump.
3. Enter your contact and insurance information. Once your insurance is processed, your breast pump order will be on its way!

To order via phone or if you have any questions or concerns, call **877-773-1972** and speak with a Byram representative.

Option 3: Edgepark

Edgepark offers a variety of complimentary pumps at no cost to the member. However, pump upgrades are not covered through Edgepark. To order online, visit www.edgeparkbreastpumps.com/order and follow these steps:

1. Create an account, select your preferred breast pump, and enter your account information, including shipping address, health insurance, health condition, and physician's information.
2. Edgepark will then contact the physician's office to obtain a prescription and process the order, verify benefits and ship the breast pump to the patient's home via UPS.
3. You will receive a confirmation email regarding the order or if additional information is required.

To order via phone, call **855-504-2099** and follow prompts for breast pumps. For questions and concerns, contact the Edgepark Case Management Support team at **844-564-1007**.

If you are having issues with your breast pump order after reaching out to Mommy Xpress, Byram Healthcare, or Edgepark customer service, and have not received your pump within 14 business days, email the OSU Health Plan Buckeye Baby Team at OSUHPBuckeyeBaby@osumc.edu.